

TRAINING OBJECTIVE

Understand the audit techniques in order to conduct an internal audit of a Quality Management System based on the ISO 19011:2002 Standard.

TRAINING OUTLINE

- Introduction to quality management System principles & process approach
- ISO 19011:2002 - Terms and definitions
- ISO 9001:2008 - Clause 8.2.2 Internal Audit
- Internal Audit Tips:
 - Audit Program - How to take Notes - Auditor Behavior
 - Audit Techniques - How to audit an indicator - Auditor Observations
- Competence of an auditor

WHO SHOULD ATTEND

Quality responsible and auditors or persons involved in implementing a quality management system or auditing such a system.

TRAINER

Mr. Georges Fayad, Senior QSE Consultant.

PLACE & SCHEDULE

Training will take place on February 16 & 17, 2012 from 9 a.m till 5 p.m at Apave Training center, Furn El Chebbak.

FEES

350 \$ per person including documentation, lunch and coffee breaks, (excluding V.A.T)

For registration please fill the below coupon (to be faxed on 961-1-612920 or E-mailed to: ranakarame@apaveliban.com)

Name: Mrs. /Miss/ Mr. _____ Function: _____
(Capital letters)

Company: _____ P.O.Box: _____

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For more information, Contact us!

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